

Summary of the Trade Consultation

As a driver of a private hire or hackney carriage vehicle, have you ever suffered any of the below in the last 3 years?	Yes	No
Aggressive or Threatening Behaviour	2	9
Customer Not Paying the Fare	5	6
Abusive / Racist customers / inappropriate conversations	2	9
Physical Assault	0	11
Disability Discrimination	0	11

If you have answer yes to any of the above, do you feel that CCTV within the vehicle would have assisted or prevented any of the above?		
Yes	No	N/A
4	4	3

What implications are currently affecting you, choosing to install CCTV in your taxi/private hire vehicle ?	Yes	No
Cost of installation	8	3
Privacy/Data protection issues	6	5
Maintenance	2	9
Other	4	7

As a driver are you concerned about the financial burden from installing a CCTV system within your vehicle?	
Yes	No
8	3

If the council were able to assist in the cost of CCTV via the way of possible grants would you chose to install CCTV?	
Yes	No
6	5

Do you agree or disagree that all licensed vehicles should have internal CCTV installed?	
Yes	No
6	5

In addition to the responses to the consultation questions, a written response was also received from one driver who made the following points in support of a mandatory policy:

- *I welcome CCTV, sooner the better in my opinion.*
- *It protects both driver & customers alike. Also is favoured by many Insurance Companies.*
- *I have been an owner driver in South Ribble for over 20 years. I have experienced many things in this time.*

- *From being assaulted from behind (punch in the face).*
- *Along with people spitting at you threatening you. I have even had a knife pulled on myself & someone attempted to set fire to my vehicle.*
- *I also have had to handle some very dangerous delicate situations also over the years, wishing I had video & audio evidence I could use to protect myself.*
- *This will give great protection for everyone.*